

Pre-sale information

Toilet and bath

All information can be found at www.etac.com

Date: 2023-01-31 Revision: 1.0

| EN 12182:2012 / ISO 21856:2022 | Flamingo | Flamingo High-low | Heron | Swan | Swan Curo | |
|---|--------------------|--|---------------------|----------------------|---------------------|---------------------|
| User guide no. for each product | M1047 M1048 | M1047 M1049 | M1350 | M1310 | M1063 | |
| User information in a format appropriate for use by people with visual, reading or cognitive disabilities | Web site | Etac.com (on product page under documents) | | | | |
| | Comments | Latest version of all product User Guides can be downloaded as a "pdf-file" in our web page. These can be read with the Read out loud functionality in e.g. Adobe Acrobat. | | | | |
| | User Guide section | - | - | - | - | - |
| Description of the Intended purpose, the intended user group and the intended environment(s) | Comments | - | - | - | - | - |
| | User Guide section | General | General | General | General | General |
| Maximum and minimum user mass and maximum load | Comments | - | - | - | - | - |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | mm (inch) |
| Maintenance instructions, if applicable | Comments | - | - | - | - | - |
| | User Guide section | Service information | Service information | Service information | Service information | Service information |
| Cleaning description of the method and suitable cleaning materials, including precautions to avoid corrosion, if applicable | Comments | - | - | - | - | - |
| | User Guide section | Service information | Service information | Service information | Service information | Service information |
| Disinfection description of the method and suitable materials, including any precautions to avoid corrosion, if applicable | Comments | - | N/A | N/A | N/A | N/A |
| | User Guide section | Service information | - | - | - | - |
| Overall dimensions (width, length, height) in mm and its mass in kg, when ready for use and, if applicable, when it is folded or dismantled | Comments | - | - | - | - | - |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | mm (inch) |
| Mass in kg, if to be dismantled or has removable parts that has a mass > 10 kg | Comments | N/A | - | - | N/A | N/A |
| | User Guide section | - | - | mm (inch) kg (lb) | - | - |
| Used in combination with other products. Statement of which products and how it can be done in a safe way | Comment | - | - | - | - | - |
| | Web site | www.etac.com, under your device, in the documents section. | | | | |
| Warning about dangerous combinations of | Comments | - | - | N/A | N/A | N/A |

Pre-sale information

| EN 12182:2012 / ISO 21856:2022 | | Flamingo | Flamingo High-low | Heron | Swan | Swan Curo |
|---|--------------------|--|-------------------|-------------------|--------|-----------|
| User guide no. for each product | | M1047 M1048 | M1047 M1049 | M1350 | M1310 | M1063 |
| devices and combination of flame resistant and non-flame-resistant material | User Guide section | General | General | - | - | - |
| List of accessories, detachable parts and materials determined as being intended for use with the product | Comments | - | - | - | - | - |
| | Web site | www.etac.com, under your device, in the accessories section. | | | | |
| If programmable controller is fitted, information on the method of programming, the competence required to carry out the programming and the effects on performance | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| Operator control adjustments | Comments | N/A | N/A | - | N/A | N/A |
| | | - | - | Power Unit system | - | - |
| Whether and how the product can be folded or dismantled to assist in storage or transport | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| Transport instructions (e.g. in car or aeroplane) | Comments | N/A | N/A | N/A | - | - |
| | User Guide section | - | - | - | Safety | Safety |
| Measured sound power level | Comments | N/A | N/A | - | N/A | N/A |
| | User Guide section | - | - | - | - | - |

Pre-sale information

| ISO 17966:2016 | | Flamingo | Flamingo High-low | Heron | Swan | Swan Curo |
|--|--------------------|--|---------------------|---------------------|---------------------|---------------------|
| User guide no. for each product | | M1047 M1048 | M1047 M1049 | M1350 | M1310 | M1063 |
| Information on the intended user | Comments | - | - | - | - | - |
| | User Guide section | General | General | General | General | General |
| Information on how to obtain the user information in a format appropriate for use by people with visual, reading or cognitive disabilities | Web site | Etac.com (on product page under documents) | | | | |
| | Comments | Latest version of all product User Guides can be downloaded as a "pdf-file" in our web page. These can be read with the Read out loud functionality in e.g. Adobe Acrobat. | | | | |
| | User Guide section | Symbols | Symbols | Symbols | Symbols | Symbols |
| All information available in pictogram(s) as far as possible | Comments | The most essential information is available in pictograms | | | | |
| | User Guide section | - | - | - | - | - |
| A description of the Intended purpose and the intended environment(s) | Comments | - | - | - | - | - |
| | User Guide section | General | General | General | General | General |
| Maintenance instructions, if applicable | Comments | - | - | - | - | - |
| | User Guide section | Service information | Service information | Service information | Service information | Service information |
| If an APPH is intended to be cleaned, a description of the method and suitable cleaning materials, including precautions needed to avoid corrosion, if applicable | Comments | - | - | - | - | - |
| | User Guide section | Service information | Service information | Service information | Service information | Service information |
| If an APPH is intended to be disinfected, a description of the method and suitable materials, including any precautions needed to avoid corrosion, if applicable | Comments | - | - | N/A | N/A | N/A |
| | User Guide section | Service information | Service information | - | - | - |
| The overall dimensions (width, length, height) of the APPH, expressed in mm, and its mass, expressed in kg, when it is ready for use and, if applicable, when it is folded or dismantled | Comments | - | - | - | - | - |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | mm/inch |
| The turning diameter and minimum distance that the APPH can be turned 180° for a mobile product | Comments | - | - | - | - | N/A |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | - |

Pre-sale information

| ISO 17966:2016 | | Flamingo | Flamingo High-low | Heron | Swan | Swan Curo |
|---|--------------------|--|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| User guide no. for each product | | M1047 M1048 | M1047 M1049 | M1350 | M1310 | M1063 |
| The mass of the APPH expressed in kilograms (if the APPH can be dismantled or has any removable parts that have a mass heavier than 10 kg, the mass of those parts shall be included) | Comments | - | - | - | - | - |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | mm (inch) |
| If the APPH is supposed to be used in combination with other products, the manufacturer shall state to which products and how it can be done in a safe way | Comment | N/A | N/A | N/A | N/A | N/A |
| | Web site | - | - | - | - | - |
| Instructions on forces caused on the wall for products fixed to the wall in normal use | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| If applicable, a warning about dangerous combinations of devices (e.g. cushions for the prevention of pressure injury often only work on correct seat surface) and combination of flame resistant and non-flame-resistant material | Comments | Resistance to ignition not claimed | Resistance to ignition not claimed | Resistance to ignition not claimed | Resistance to ignition not claimed | Resistance to ignition not claimed |
| | User Guide section | - | - | - | - | - |
| A list of accessories, detachable parts and materials determined as being intended for use with the product | Comments | - | - | - | - | N/A |
| | Web site | www.etac.com, under your device, in the accessories section. | | | | - |
| If programmable controller is fitted, information on the method of programming, the competence required to carry out the programming and the effects on performance (if it is only programmable by the manufacturer this shall be stated) | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| A warning if the APPH might disturb the operation of devices in its environment that emit electromagnetic fields | Comments | N/A | N/A | - | N/A | N/A |
| | User Guide section | - | - | EMC warnings | - | - |

Pre-sale information

| ISO 17966:2016 | | Flamingo | Flamingo High-low | Heron | Swan | Swan Curo |
|--|--------------------|---------------------|---------------------|---------------------|---------------------|-----------|
| User guide no. for each product | | M1047 M1048 | M1047 M1049 | M1350 | M1310 | M1063 |
| A warning if the performance of the APPH can be influenced by electromagnetic fields (e.g. those emitted by portable telephones, electricity generators or high power sources) | Comments | N/A | N/A | - | N/A | N/A |
| | User Guide section | - | - | EMC warnings | - | - |
| Operator control adjustments | Comments | N/A | | - | N/A | N/A |
| | User Guide section | - | | Power Unit system | - | - |
| Whether and how the product can be folded or dismantled to assist in storage or transport | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| Instructions regarding transport of the APPH (e.g. in car or aeroplane) | Comments | N/A | N/A | N/A | - | - |
| | User Guide section | - | - | - | Safety | Safety |
| Measured sound pressure level | Comments | N/A | N/A | N/A | N/A | N/A |
| | User Guide section | - | - | - | - | - |
| Expected lifetime of the APPH | Comments | - | - | - | - | - |
| | User Guide section | Service information | Service information | Service information | Service information | General |
| Maximum user mass and maximum load | Comments | - | - | - | - | - |
| | User Guide section | mm (inch) | mm (inch) | mm (inch) | mm (inch) | mm/inch |