

General warranty for: Molift Patient handling products

- 1) We offer a 2-year warranty against defects in workmanship and materials of our products.
- 2) We offer a 1-year warranty against defects in workmanship and materials of batteries used in:
 - Ceiling hoists
 - Sit-to-stand hoists
 - Mobile hoists equipped with battery item no. 1341000.
- 3) We offer a 3-year warranty against defects in workmanship and materials of batteries used in mobile hoists equipped with battery item no. 0950251.

The warranty is valid from the date a product was delivered to end customer.

The warranty would be adversely affected if the customer's responsibility of servicing and/or daily maintenance is not carried out according to the guidelines and intervals prescribed by the supplier and/or stated in the manual.

The warranty can only be sustained if the Molift product is in use in the same country where it was purchased and if the product can be identified by the serial number. The warranty does not cover accidental damage, including damage caused by misuse or neglect. The warranty does not extend to non-durable parts, which are subject to normal wear and tear and need periodic replacement.

The warranty is null and void if non-original Molift parts/accessories are used, or if the product is repaired or altered by anyone other than an authorized Etac's Molift representative or by trained personnel officially recognized by Etac for repair and maintenance of Molift products. Etac reserves the right to inspect the product being claimed for and the relevant documentation before agreeing to the warranty claim, and to decide upon whether to replace or repair the defective product.

It is the customer's responsibility to return the item being claimed for under warranty to the address of purchase.

The warranty is given by Etac or, subsequently, a Molift product dealer.