

Warranty/Service Request Form

Please provide as much information on the form as possible to assist us in processing your enquiry. **Please provide images** of the following with your completed form:

*Images of Silver barcode sticker with 'SN" (serial number) visible

*Images of any damage/issue to assist in diagnosis and part identification

Please email completed form to au.service@etac.com

Type of Request:

(Service/Repair/Warranty)

Enquirer Details

Your Full Name:

Contact number:

Email:

Relationship to client:

Client Details

Full name:

NDIS number:

Address:

Equipment Details

Name of Equipment:

Date purchased (if known):

Serial number (SN):

(on silver barcode sticker)

Description of issue - (provide supporting images if possible):

How did fault/issue/damage occur?

Office USE ONLY

Salesperson

AU number

SN and Images received

Copy of invoice